

# SERVICE BULLETIN

Product :	LCD monitor	Bulletin No : 02-C/M-E0084
Model :	GH18P(SyncMaster 181T)	Bulletin Date : Sep.19,2002
		ECN Date : Sep.19,2002
SUBJECT :	DPMS recovery failure on Digital sync	
Background :	_181T model may have DPMS recovery fa (does not recover from DPMS mode) Root cause is Micom program error. This problem can be occurred when DVI	ailure problem with Digital sync. cable (Digital sync from video card) is used only.

Defect range : April.02,2002 ~ Sep.04,2002 production units S/N: GH18H4JT400700~GH18H4JT900477 Samsung applied countermeasure from Sep.19,2002

Defect occurrence case Analog sync : OK Digital sync : NG (connect DVI cable only) Digital sync : OK (connect DVI and analog cable together)

### Model name : GH18P\*\*

# SolutionUpgrade Micom program with attached file for all returned units (do plus one service)Download attached file at one directory in PC.(bat.writer.hex)When downloading files, select OSD language (W/W language,Chinese,Japanese)Connect monitor with monitor port of interface board(soft jig) and plug monitor power cordConnect PC and interface board with parallel port.Double click ".bat" file then, automatically upgrade will be done.If there are any error messages, try again after reconnecting monitor power cordPress "exit" button for 10 seconds to factory reset after upgrade is done.

Download 3 file (bat.writer.hex)

OSD	bat file	Writer(same)	hex file	
W/W language	D: \ .09.10 GH18P		D: \ .09.10 GH18P	
Chinese	D: \ .09.10 GH18P	D: \ .09.10 GH18P	D: \ 09.10 GH18P	
Japanese	D: \ .09.10 GH18P		D: \ .09.10 GH18P	

## Application Date : Sep.19,2002

				(Inte	(Interchangeability Code: * I.C)		
Application	Reference ( )	Only D	efected sets ()	Whole s	ets (		
Attachment	Schematic Diag	ram ( )	Component Lay	/-out()	Exploded View (	)	
	Mechanical Diag	gram ( )	None ( )		Others ( )		
Product Month :		Serial No.	GH18H4JT400700	~GH18H4JT9	00477		
Published by : C	.J.Oh	Checked b	y:M.S.Park	Approved by	y :K.S.Yeo		
	20 1007) Custom	or Satisfactio	n Croup		(Deges : /		

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(Pages: 1 of 2 )





\* Bulletin No: 02-C/M-E0084

## Interface board connection diagram



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(Pages: 2 of 2 )